

Support tools and resources

# What business owner would ignore the power and pay-off of email marketing?

Start by asking yourself:

What pressing problem, issue or challenge are you dealing with at the moment that would prompt you to open a relevant email about your pressing issue?

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- 1. The one most relevant question you must ask yourself if you are to see the importance of using an 'email marketing machine' for your business
- 2. Your 'Email Subject Line Checklist' to increase the open rates of your emails
- 3. 7 lead magnet examples to inspire your website lead magnets and improve your list segmentation and email relevance
- 4. Save time and look brilliant by using technology to make your email marketing work seamlessly...

**STOP** seeing marketing by email as single, one-off, isolated messages

**START** using a series of emails as a sequence of relevant messages, based on the interests of your subscribers

- 5. Example emails you can use to help construct your email series...
- **6.** The book and other powerful resources 'Invisible Selling Machine' Ryan Deiss



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1. The one most relevant question you must ask yourself if you are to see the importance of using an 'email marketing machine' for your business

What pressing problem, issue or challenge are you dealing with at the moment that would prompt you to open a relevant email about your pressing issue?

Where is the value in this question?

The value lies here...

...we all like to complain about the never ending flow of spam into our email inbox. This then makes it easy for us to reject email marketing as a waste of time.

And yet, if we're struggling with a difficult employee problem and we see an email about solving challenging people problems we'll open the email because it is relevant to us. If we're wondering about buying or leasing a new car we'll open emails about car deals because it is relevant to us.

We all open emails that are relevant to us and our challenges. So...

...our job as a business owner is to use email marketing that appeals to the relevant issues our customers are experiencing.

These tools and resources plus the accompanying Business Bitesize report have been put together to show you how you achieve greater relevance to your emails and also build a series of emails rather than thinking a single email will do the trick

**IMPORTANT:** Only when your email is relevant will it be read. But it won't be read unless it gets opened.

This means more than anything else your email subject line must quickly, clearly and explicitly tell the reader what to expect from your email.

Vague, unclear or irrelevant subject lines will kill the response rate to your email marketing.

Check out the subject line checklist below to help you to be sure you have a strong, clear and explicit email subject line...



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2. Your 'Email Subject Line Checklist' to increase the open rates of your emails...

Cut-through-the-clutter, email subject line checklist:
(Tick 4 of 5 that must include first question in red)
Is the subject line blatantly relevant to the reader? Accountant/dentist/vet/lead-magnet subject
☐ 3 or 4 words – but must be 7 or less
Does the headline in the email make sense after reading the subject line of the email?
Is the emotional content obvious? Using words like - love, family, mayhem, risk, personal
□ Does it open a loop – Does it create curiosity – Does it read 'irresistible'?

#### Notes:

- 1. Relevance determines whether the email will be opened or not; if you *name* your target audience they will feel the email more relvant to them
- 2. Brief but clear so no more than 7 words, less if you can
- 3. Don't con the reader. Make sure the headline in your email makes sense after the subject line of your email. People like consistency and hate inconsistency
- 4. If you get emotional impact in your subject line (and headlines) more of your emails will be opened and read
- 5. The psychology of the brain means that humans hate open loops (curiosity did after all kill the cat!). "3 ways to cat health and happiness..." has an open loop (what 3 ways?) and ticks all the other boxes too



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## 3. 7 lead magnet examples to inspire your website lead magnets and improve your list segmentation and email relevance...

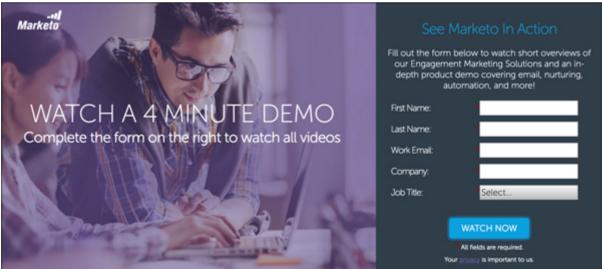
Hubspot is one of the big players in the digital marketing arena.

Here's one of their lead magnets.

If internet marketing is relevant to you then this lead magnet will appeal to you and you'll request this essential guide.

Respond to this lead magnet and you'll find Hubspot will send a series of emails inviting you to get more information and speak to them about internet marketing.



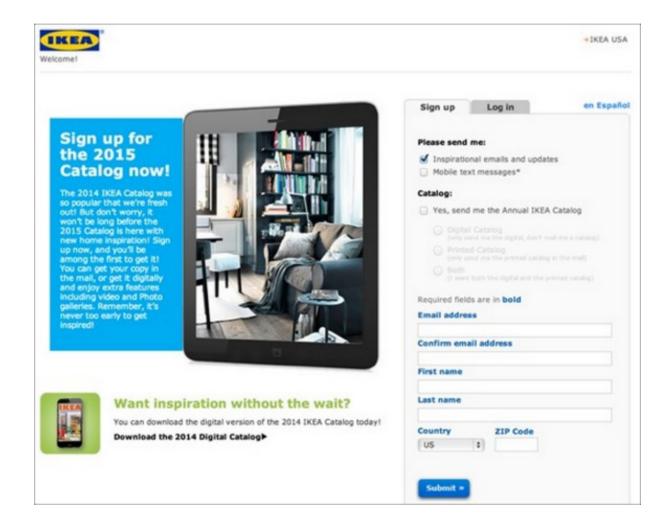


Marketo, another digital marketing company, are using a short video to swap for your email address. We're all in a hurry so a 4-minute payoff has great appeal.



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Here's IKEA using their catalogue as a way of tempting us into signing into their email marketing series. If you're into upgrading a rooms furniture then this is relevant and the subsequent emails are relevant too.



Here's PC World offering a simple comparison report as a lead magnet incentive:





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And next there's a holiday company using a lead magnet that could be improved don't you think? This is a great lead magnet for someone who's unsure about where to go on holiday.



However what about their CONTACT US 'call to action' button?

Wouldn't it be better if they offered a 4-question quiz that narrowed your holiday options to 3 or 4 best ideas? They'd then have more takers because making a phone call - 'contact us' will put off many people.

And if you had to offer your email address to take part in the 4-question quiz they'd also have built their email address list for a future email series about choosing the best holiday.

And if the 4-question quiz answers also narrowed the budget, location and features of your perfect holiday they would segment their list even further for even greater relevance of future email marketing campaigns.

What about a lead magnet for solicitors next?



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This website/digital marketing business (Conscious) focuses on providing services to solicitors.

They have two lead magnets:

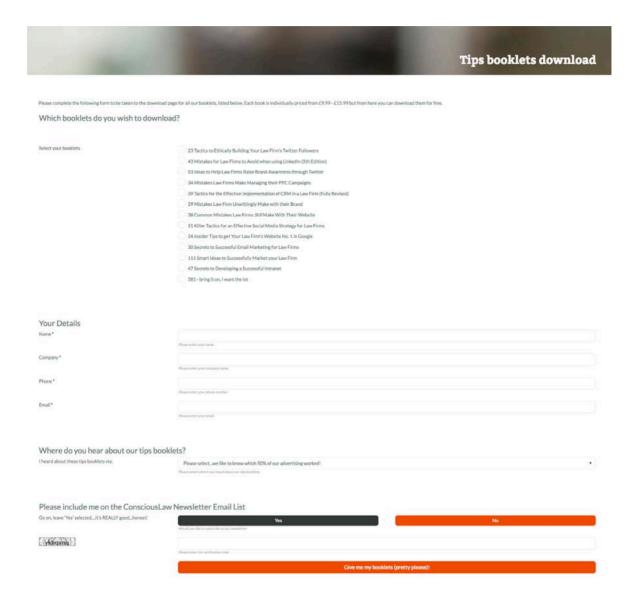
- a free website healthcheck
- free tips booklets

The lead magnets are aimed at solicitors who want their website to work better for them or they want to improve their digital marketing.

The tip booklets 'download here' button takes the visitor here (see next page)...



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It's hard to see (apologies) but this page has visitors choosing from 13 different tips booklets and so has the visitor telling this website company (Conscious) what is of most relevance to them.

This means the team at Conscious know what 'hot buttons' will get these people opening future emails.

Check out how this looks in real life by visiting <a href="https://www.conscious.co.uk/">https://www.conscious.co.uk/</a>

But can a lead magnet work for builders, plumbers and electricians? Let's see...

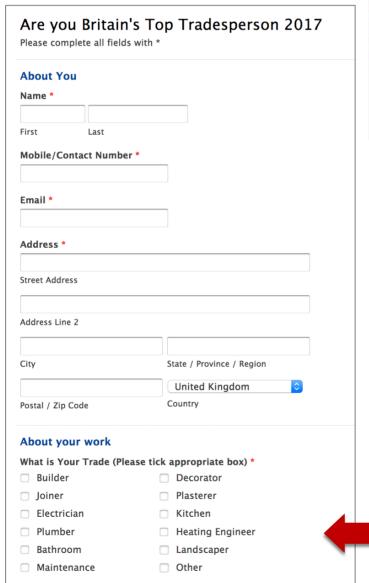


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Here's ScrewFix using a lead magnet to tempt ambitious tradespeople to enter a competition.

Especially those who are looking for a new vehicle!

Check out the entry page which tells screwfix the type of services and products that are most relevant to them.





ScrewFix are cleverly working out which email messages are relevant to all the people who've entered this competition.

It wouldn't surprise us if Toyota have sponsored this competition so that they can get a list of builders etc who want a new van or truck.

ScrewFix get a great lead magnet for their website and email marketing that enables them to segment their list on location and type of trade



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## 4. Save time and look brilliant by using technology to make your email marketing work seamlessly...

Here's a link to a useful reference for the top 20 email marketing services. The top three are shown here...

...use this link to find the full list of top 20 or click the image below

http://www.capterra.com/email-marketing-software/#infographic



Rest assured there's no lead magnet from this link - it takes you straight to the report with links to a more detailed review of each of the top 20.



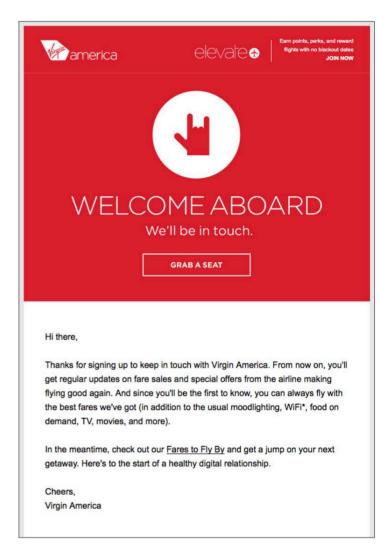
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5. Example emails you can use to help construct your email series...

Firstly your welcome emails...

You're a short google search away from all the welcome emails you could ever want to see but to help you get started...

...here's an example from Virgin America...



...see more examples of proven welcome emails...

1. <a href="https://blog.hubspot.com/marketing/welcome-email-examples-sm.0001xtigbzmnudhxs551rnlbj4vvx">https://blog.hubspot.com/marketing/welcome-email-examples-sm.0001xtigbzmnudhxs551rnlbj4vvx</a>

And to see more examples go here:

2. <a href="http://www.verticalresponse.com/blog/10-examples-of-highly-effective-welcome-emails/">http://www.verticalresponse.com/blog/10-examples-of-highly-effective-welcome-emails/</a>

And we particularly like the Air BnB and Amazon welcome emails shown here:

3. https://www.getvero.com/resources/welcome-emails/

If you want Ryan Deiss' perfect welcome email template go here and fill in his lead magnet to get it:

4. <a href="http://www.digitalmarketer.com/welcome-email-template/">http://www.digitalmarketer.com/welcome-email-template/</a>

What about the next stage of your email series, your 'engagement emails'?



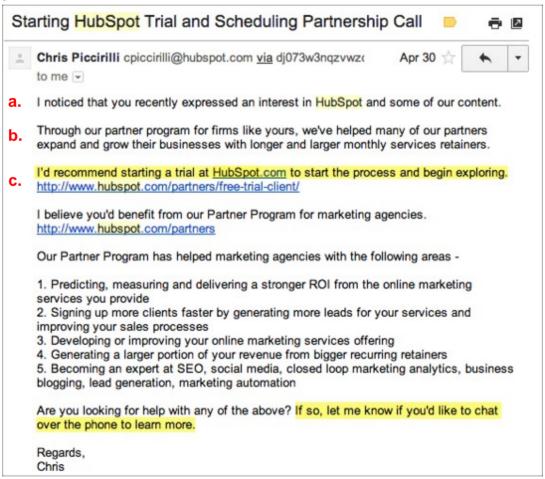
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An example email you can use to help construct your engagement emails and more steps to advance and enhance your email marketing...

Here's Hubspot again showing us how to construct a decent engagement email that moves people into their buying cycle.

Notice the elements of the email:

- a. Referencing the fact the reader had engaged with a previous email by clicking a link
- **b.** Credibility statement proves that what they do has worked for other readers just like you



**c.** Easy next step – start a trial with a link to click there and then. Then a 'more information' link just in case a trial is too soon for this reader

How can you use this example to influence your engagement email series?

Want more insight on this? See if Ryan Deiss helps here: <a href="http://www.digitalmarketer.com/email-marketing-machine/">http://www.digitalmarketer.com/email-marketing-machine/</a>



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# 6. The book and other powerful resources – 'Invisible Selling Machine' by Ryan Deiss

Email marketing continues to be a serious, significant and successful way to build sales for your business.

These statistics prove its power:

- Email marketing was the biggest driver of Black Friday transactions, with 25.1% of sales originating from the marketing channel. (Source: Custora)
- **58% of adults check their email first thing in the morning**. (Source: <u>Customer Intelligence</u>)
- **89% of marketers say that email is their primary channel for lead generation**. (Source: <u>Mailigen</u>)

Ryan Deiss, in his book 'Invisible Selling Machine', shows you the easy steps to make email marketing work for your business. He's invested £millions in email marketing to grow his business so he should know.

Yes there's work to do. Time and energy to invest. But do you want your competition doing it better, smarter and more often than you or do you want to get the competitive edge at your fingertips with email marketing?

There's lots to learn from Ryan Deiss and this book is a great place to start and a great place to assess whether you're making the most of email marketing for your business.

His book is at Amazon here - <a href="https://www.amazon.co.uk/Invisible-Selling-Machine-Ryan-Deiss-ebook/dp/800VXC226E">https://www.amazon.co.uk/Invisible-Selling-Machine-Ryan-Deiss-ebook/dp/800VXC226E</a>